

	Policy Type:	Service Provision
	Policy No:	SP01
	Creation Date:	October 2017
	Last Review Date:::	October 2017
	Next Review:	October 2020
	Responsible Officer:	Chair
BOARD POLICY		
TITLE:	Protection of Human Rights and Freedom from Abuse and Neglect	
PURPOSE:	To recognise and uphold the rights of people with disabilities to live their lives free from neglect, abuse and exploitation.	
NATIONAL DISABILITY SERVICES STANDARD:	Standard 1: Rights	
LEGAL CONSIDERATION:	United Nations Convention on the Rights of Persons with Disabilities	

Family Support WA recognises and upholds the rights of people with disabilities to live their lives free from neglect, abuse and exploitation. Family Support WA will:

- promote the human rights of the individuals we support
- create a service environment where risks to the rights and well-being of the individuals we support are minimised
- ensure that if Family Support WA becomes aware of an instance of abuse or neglect, it responds promptly, professionally and compassionately to address the situation in accordance with legal and contractual requirements.

Family Support WA has a duty of care to ensure that the rights of the individuals we support are respected, their well-being is safeguarded, and that they are not exposed to any form of abuse and neglect while accessing Family Support WA services. Family Support WA expects that everyone who is associated with the organisation and involved in providing services to individuals will share our commitment to maintaining a culture that:

- upholds the value and dignity of people with disabilities
- builds trusting relationships with the individuals we support, their families and carers
- provides services in an environment that is safe and welcoming for everyone
- empowers the individuals we support by helping them to understand their rights
- makes everyone feel safe to raise concerns
- responds proactively to concerns and complaints when they arise
- fosters collaboration with other organisations in upholding human rights and preventing abuse and neglect

Chair Signed: 

Date: 20 / 10 / 2017